

**GENERAL STUDIES AS
PROGRAM REVIEW SUMMARY AND ACTIONABLE INSIGHTS**

Conducted by IEC April 2025



A. Program Evaluation Rubric (4-point scale)

Indicators:	Ave Score
Program is in compliance with institutional systems	3.33
Faculty Quality and Commitment is evident	3.89
Program enrollment is healthy	3.56
Assessment data is used to make decisions	3.56
Curriculum is relevant and aligned with workforce needs	3.33
Retention/completion rates meet institutional goals	2.25
Post-completion placement is strong	2.29
Program prepares graduates for living wage occupations	2.75
Program is financially viable	3.44
Overall benefit to institution	3.44
Overall Average:	3.18

B. Summary of Program Strengths

- Faculty quality and dedication to students
- Program enrollment and growth online
- Program flexibility
- Doors are always open for tutoring
- Use of early alerts; proactively help students
- Strong assessment data and used effectively
- Allows students and academics to explore programs of study for potential 2+2 programs

C. Summary of Program Challenges

- Online learners struggle with full time, but register full time so they can get the NATW
- Low retention and completion rates
- Online learners need additional support and services
- Getting students to come meet with them; high student to advisor ratio
- Students may be underprepared for college (academically or maturity)
- General studies students don't always have an "academic identity" (i.e. Addiction Studies)

D. Actionable Insights

- Consider offering NATW to half time students
- Explore other models for developmental education (i.e. co-requisites)
- Expand the number of people who advise General Studies students (i.e. add Psych instructor for Addiction Studies)
- Strengthen career counseling support for General Studies students.
- Track GEN students who leave to see if they transfer elsewhere through the NSC.
- Increase course offerings available online; align degree requirements with current offerings

E. Institutional Support Needed and/or Committed to Carry Out Action

Online learner support (currently implementing); NATW requirements and policy adjustments; career counseling support; career exploration tools

F. Forwarded to Administrative Council:

Date Sent: 4/11/2025

G. Program Action

- ☐ Retain program(s) of study as is
- ☒ Improve elements of program(s)
- ☐ Expand program of study to another level, specialty, or delivery option
- ☐ Revise curriculum to better meet the needs of students, current labor market, or industry
- ☐ Consolidate program of study with another program
- ☐ Terminate program of study

Based on recommendations identified.

H. Follow Up

- ☐ Retain program(s) of study as is
- ☒ Improve elements of program(s)
- ☐ Expand program of study to another level, specialty, or delivery option
- ☐ Revise curriculum to better meet the needs of students, current labor market, or industry
- ☐ Consolidate program of study with another program
- ☐ Terminate program of study

Admin Council approved the Gen Studies program review as was recommended by the IEC with the NATW suggestion removed. That will be approved under a separate policy request.

Decision Date: April 15, 2025

IEC Signature: 

Next Full Review Year: Academic Year 2029-2030